

## ***Paragon Business Solutions, Inc.***



### **About Paragon Business Solutions, Inc.**

Paragon Business Solutions, Inc. is a business consulting firm that specializes in building performance based business systems and processes. We believe in process improvements that are based on sound system design and that drive improved productivity and profitability.

Our guiding principles are

- \* Keep the system simple,
- \* Build on what is already working,
- \* Include only what adds value to the organization, and
- \* Align with organizational strategies and goals.

Our Mission is

“To provide Partner-Clients with solutions that lay the foundation for lasting success.”

We refer to, and think of, our customers as “Partner-Clients.” This is more than semantics. We expect to build long-term relationships and to learn and grow both personally and professionally from these relationships. We provide Partner-Clients our knowledge, experience and the tools to make a positive difference in their business environment. Our goal is to leave Partner-Clients self-sustaining.

The staff and strategic partners of Paragon Business Solutions offer a wide variety of expertise. We differentiate ourselves through a high level of service and a talent for the practical application of our expertise.

Paragon Business Solutions, Inc. is woman-owned and certified by the Small Business Administration as an 8(a), Small Disadvantaged Business.

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## **About Our Services**

The staff and strategic partners of Paragon Business Solutions, Inc. offer consulting expertise, staff training, and business solutions in the following.

- \* Quality Management Systems ISO 9001:2000, TS 16949, and AS 9100
- \* Environmental Management Systems, ISO 14001:2000
- \* Occupational Health and Safety Management Systems, BSI 18001 OHSAS
- \* Quality Assurance Planning and Quality Control
- \* Internal Audit Program Management
- \* New Product Development Methodology
- \* Strategic Planning Methodology
- \* Monitoring, Measuring, and Analysis Methodology
- \* Customer Satisfaction Research and Analysis
- \* Employee Satisfaction Research and Analysis
- \* Customized Training Development and Implementation
- \* Organizational Design
- \* Supply Chain Design And Management
- \* Lean Business Processes
- \* Process Optimization
- \* Process Automation
- \* Construction Project Management
- \* Environmental Regulatory Compliance Management



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### **About Our Services**

In addition to consulting and training services, Paragon Business Solutions, Inc. provides management services. This includes the development and management of:

- \* Quality assurance/quality control programs
- \* Quality management system internal auditing programs
- \* Environmental management system internal auditing programs
- \* Occupational health and safety internal auditing programs
- \* Construction project management



## ***Paragon Business Solutions, Inc.***

### **About Karen A. Hamilton, MBA**

Karen Hamilton is a Principal and the Chief Executive Officer of Paragon Business Solutions, Inc. Karen holds an MBA in Marketing and Management from Rockhurst College in Kansas City, Missouri. She is an ASQ Certified Quality Manager, a RAB certified Quality Management System Auditor, and a RAB certified Environmental Management System Auditor.

Karen has over 30 years experience in the management of business systems, quality processes, organizational development, training, marketing, and strategic planning. She brings knowledge from industry, government, and academia.

#### **Her areas of expertise include the following.**

- \* Quality Management Systems ISO 9001:2000, TS 16949
- \* Environmental Management Systems, ISO 14001
- \* Occupational Health and Safety Management Systems, OHSAS 18001
- \* Customer Satisfaction Research and Analysis
- \* Employee Satisfaction Research and Analysis
- \* Customized Training Development and Implementation
- \* Organizational Design
- \* Lean Business Processes
- \* Process Optimization
- \* Strategy Development Process Implementation
- \* Business Performance Monitoring, Measuring, and Analysis Methodology

## ***Paragon Business Solutions, Inc.***



### **About Alice Beechner Reeves, P.E., Ph.D.**

Alice Beechner Reeves is a Principal and the President of Paragon Business Solutions, Inc. Alice holds a Ph.D. in Engineering Management from the University of Missouri-Rolla. Alice is a registered professional engineer in the state of Missouri. She is an ASQ Certified Quality Engineer, an ASQ Certified Quality Manager, a RAB certified Quality Management Systems Lead Auditor, and IATF Certified TS 16949 Lead Auditor, and a RAB certified Environmental Management Systems Auditor. Alice has over 20 years of quality management experience.

Alice has had a varied and successful career in the manufacturing, construction, and academic environments. She brings experiences and knowledge from the automotive industry, passenger car, heavy-duty truck and off highway vehicles, the aerospace industry, furniture manufacturing industry, construction planning and the university setting. She has expertise in metal stamping, plastic injection molding, aluminum die-casting, and low and high volume assembly.

### **Her areas of expertise include the following.**

- \* Quality Management Systems ISO 9001, TS 16949 and AS 9100
- \* Environmental Management Systems, ISO 14001
- \* Occupational Health and Safety Management Systems, OHSAS 18001
- \* New Products Development (Concurrent Engineering) Process Development
- \* The Performance Excellence Criteria of The Malcolm Baldrige National Quality Award
- \* Process Optimization
- \* Supplier Certification Process Development

## ***Paragon Business Solutions, Inc.***



### **About Jan Jorgensen, EdS**

Jan Jorgensen is the Professional Development Director for Paragon Business Solutions, Inc. Jan holds a Masters of Science in Education and an Education Specialist Degree in School Administration from Central Missouri State University in Warrensburg, Missouri.

#### **Her areas of expertise include the following.**

- \* Adult Educational Program and Materials Development
- \* Curriculum Design
- \* Learning Strategies Development
- \* Evaluation of Instruction
- \* Customized Training Development

Jan directs the development of all training materials at Paragon Business Solutions Inc. She assures educational structure, integrity, and consistency of design.

## ***Paragon Business Solutions, Inc.***



### **About Vicki Longrie, MBA**

Vicki Longrie is a Senior Consultant in System Design at Paragon Business Solutions, Inc. She holds an MBA in Finance from the University of Missouri – Columbia and a BS in Chemical Engineering from the University of Missouri – Rolla.

Vicki has over 20 years of experience in engineering and system design. She is uniquely experienced in applying technological solutions to business system challenges.

#### **Her areas of expertise include the following.**

- \*Automation of processes and information systems
- \*System Integration engineering
- \*Database development and design
- \*Strategic planning
- \*Financial forecasting system design
- \*System and process optimization
- \*Statistical Process Control
- \*ISO 14001 environmental management system

## ***Paragon Business Solutions, Inc.***



### **About Ed Beechner**

Ed Beechner is Vice President of Construction Management Division for Paragon Business Solutions, Inc. Ed was awarded the Gary Biertich Scholarship and completed studies for a Professional Designation in Construction Project Management, with an emphasis on environmental management, at UCLA. Ed has had a varied and successful career in the construction management field. With 20 years of experience in all aspects of construction, he is uniquely qualified to manage commercial and residential projects.

#### **His areas of expertise include the following.**

- \* Application of Quality, Safety and Environmental Management Systems to construction management projects
- \* Selection and management of exceptional construction crews
- \* Ability to successfully manage union workers
- \* Successful on time and on budget project completion





## ***Paragon Business Solutions, Inc.***

### **About Judith White**

Ms. White attended Tufts University, Medford, Massachusetts as a Mathematics Major and the University of Lowell, Lowell, Massachusetts where she majored in accounting.

Judy has over 30 years experience in business management and development for both manufacturing and service business sectors, in both for profit and not-for-profit, community-based organizations.

She has experience in the health care industry, government regulatory environment, community development, numerous manufacturing production operations, financial services, and retail sales and distribution. Judy is a RAB Certified Quality Management System Auditor and has completed the IRCA approved EMS Auditor Course

#### **Her areas of expertise include the following.**

- \* ISO14001 Environmental Management System
- \* ISO9000 Quality Management System
- \* Strategic Planning
- \* Program/Process/Procedure Development and Implementation
- \* System Evaluation
- \* Productivity Improvement
- \* Technical Writing

## ***Paragon Business Solutions, Inc.***



### **About Rory McCarthy**

Rory McCarthy is an Environmental Specialist at Paragon Business Solutions, Inc. Rory holds a Bachelor of Science Degree in Geological Engineering. He has 12 years of industrial experience and over 10 years of environmental engineering. He holds EPA Method 9 certification and HAZWOPR certification.

#### **His areas of expertise include the following.**

- \* ISO 14000 planning
- \* Regulatory compliance tracking
- \* Hazardous waste management



## ***Paragon Business Solutions, Inc.***

### **Strategic Partners**

**Our Strategic Partners are successful professionals whose expertise is synergistic to that of the staff of Paragon Business Solutions. Strategic Partners assist us in meeting the diverse needs of our partner-clients...today and in the future.**

#### **Advancia**

David Neeley  
881 Historic Route 66  
P. O. Box 1124  
St. Robert, MO 65584

#### **Best Performance Group**

Ken Best  
16573 Baxter Forest Ridge Dr.  
Chesterfield, MO 63005

#### **ENVision Group, LLC**

Bruce Bowers  
708 Broadway  
Kansas City, MO 64105

#### **WMC Mechanical, Inc.**

Jim Waneka  
Springfield, Missouri

#### **National Quality Assurance**

Kevin Beard  
4 Post Office Square Rd  
Action, MA 01720

#### **Parsons**

Darrel Sisk  
400 Woods Mill Road South, Suite  
330  
St. Louis, MO 63017-3427

## ***Paragon Business Solutions, Inc.***



### **Paragon Partner-Clients**

**Aarons Automotive**, Springfield, Missouri  
**Accent Controls**, Kansas City, Missouri  
**Advancia**, St. Roberts, Missouri  
**Alliance**, Springfield, Missouri  
**Army Materiel Command, USA**  
**Boeing**, Long Beach, California  
**Bohn and Dawson**, St. Louis, Missouri  
**Brewer Science, Inc.**, Rolla, Missouri  
**Caring Communities Partnership**, Rolla, Missouri  
**Cast-Tech**, Tulsa, Oklahoma  
**Fort Leonard Wood**, Fort Leonard Wood, Missouri  
**Fort Leonard Wood**, Missouri  
**Gould Evans**, Rolla, Missouri  
**Haldex Brake Products**, Blue Springs, Missouri  
**Haldex Midland Corporation**, Kansas City, Missouri  
**Harley-Davidson Motor Company**, Kansas City, Missouri  
**Harley-Davidson Motor Company**, Milwaukee, Wisconsin  
**Honeywell**, Kansas City, Missouri  
**Huntsville District Corps of Engineers**, Huntsville, AL  
**Indian Motorcycle**, Gilroy California  
**IodiTech**, Kansas City, Missouri  
**Johnson Controls, Inc.** Jefferson City, Missouri  
**Kansas City District Corps of Engineers**, Kansas City, Missouri  
**NASA**, Greenbelt, Maryland  
**National Quality Assurance, Inc.**, Acton, Massachusetts  
**Natura, Inc.** Fremont, Nebraska  
**NorthStar**, Springfield, Missouri  
**Parsons**, St. Louis, Missouri  
**Paul Mueller Company**, Springfield, Missouri  
**Prattville Manufacturing, Inc.**, Prattville, Alabama  
**PROformance**, Springfield, Missouri  
**Royal Canin USA, Inc.**, Rolla, Missouri  
**Shell Deer Park Refinery and Chemical Plant**, Houston, Texas  
**Shell Delaware Refinery**, Delaware City, Delaware  
**Shell Port Arthur**, Port Arthur, Texas  
**Siegel Roberts, Inc.**, St. Louis, Missouri  
**Sinclair-Rush, Inc.**, St. Louis, Missouri  
**SM Wilson**, St. Louis, Missouri  
**Spartan Light Metal Products**, Mexico, Missouri  
**Strocco**, St. Louis, Missouri  
**U.S. Army Garrison - Michigan**, Selfridge, Michigan  
**University of Missouri**, Rolla, Missouri  
**WMC Mechanical**, Springfield, Missouri

***Paragon Business Solutions, Inc.***



**Contact Information**

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